

## **Quality Policy**

Measurlabs is a dynamic testing service provider offering streamlined and reliable customer access to more than 900 accredited partner laboratories.

As part of our business strategy and ISO 9001-compliant Integrated Management System (IMS), we are dedicated to continuous improvement and exceeding our customer expectations through reliable, accurate, and timely testing service provision.

Our management is committed to actively promoting our quality management activities and providing the resources needed to achieve our quality targets. These targets are annually measured and reviewed.

For us, quality means:

- Complying with all applicable regulatory requirements
- Exceeding our customer expectations in service reliability, accuracy and timeliness
- Meeting our internal business targets
- Continuously improving our internal processes and quality management system.

This policy is communicated across the organization and our partner laboratories. It is reviewed annually to ensure it remains appropriate to the changing needs.

In Helsinki, January 9, 2024

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Teemu Myllymäki CEO